

FAST FACTS

E-ZPass
Northern VA

WHAT YOU NEED TO KNOW



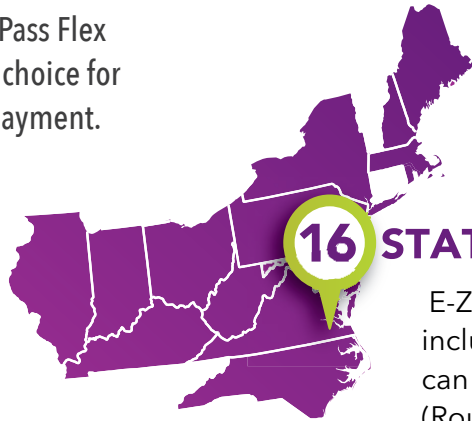
E-ZPass and E-ZPass Flex is a convenient choice for electronic toll payment.



Deposit \$35 in prepaid tolls into your E-ZPass account.



E-ZPass Flex has an "HOV ON" switchable feature designed to benefit those who are traveling with several people in their vehicle on the 95 Express Lanes and 495 Express Lanes in Northern Virginia.



16 STATES

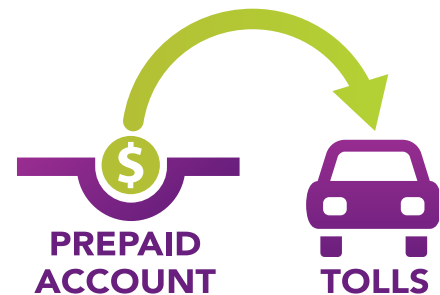
E-ZPass is accepted in 16 states including Virginia. Locally E-ZPass can be used at the Dulles Greenway (Route 267), Dulles Toll Road (Route 267), 64 Express Lanes (Hampton Roads), 66 Express Lanes Inside the Beltway, 95 Express Lanes and 495 Express Lanes (Interstate 495/Capital Beltway).



There is no additional cost or processing fee.



Use the E-ZPass transponder now. Return it if you close your account.



E-ZPass pays tolls from a prepaid account.

For more information visit the website at EZPassVA.com or call 1-877-762-7824.



Location

Northern Virginia E-ZPass
Customer Service Center
610 Herndon Parkway, Suite 900
Herndon, VA 20170

EASY as 1-2-3

HOW TO SET UP YOUR E-ZPASS ACCOUNT:

STEP 1: SIGN UP

You can open an E-ZPass account with just a \$35 prepaid balance. Choose how you'd like to get started:



Apply online.



Call E-ZPass.



Go to a Customer
Service Center.



Mail in an
application.



Get an E-ZPass On-the-Go
at a participating retailer.

STEP 2: CHOOSE

Choose to fund or replenish your E-ZPass or E-ZPass Flex account automatically or manually:



Automatic Replenishment

Automatic is the most convenient and popular way to manage your E-ZPass account. When a low balance level is reached, your predetermined replenishment amount transfers to your E-ZPass account from a credit card or checking account.



Manual Replenishment

Add funds to your E-ZPass account by phone, online with a credit card, with cash or check at one of the nearby E-ZPass Customer Service Centers, or with a Reload Card at participating retailers.

STEP 3: MANAGE

After you set up your account and install your transponder, there are many convenient ways to manage your account:



Sign up for email and
text notifications.



Make sure your E-ZPass account balance stays positive. E-ZPass does not pay for toll facility invoices you receive in the mail—you'll have to pay them directly.



Keep your account information up-to-date with your vehicle license plates, contact details, payment methods, etc.



Contact Information for E-ZPass

Website: EZPassVA.com

Telephone: 877-762-7824 or 800-828-1120 (for TTY users)

M-F, 7 a.m. to 7 p.m. (excluding state and federal holidays)

Fax: 540-862-8849