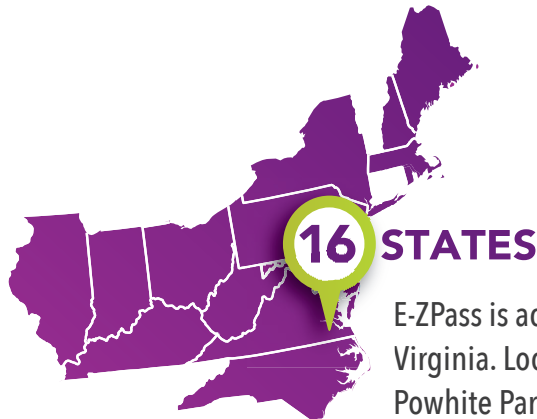# FAST FACTS

WHAT YOU NEED TO KNOW

E-ZPass is a convenient choice for electronic toll payment.

Use the E-ZPass transponder now. Return it if you close your account.
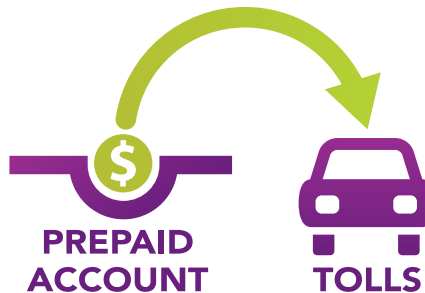
$35

Deposit $35 in prepaid tolls into your E-ZPass account.

16 STATES

E-ZPass is accepted in 16 states including Virginia. Locally E-ZPass can be used at the Powhite Parkway Extension (Route 76), RMTA Expressway System (Powhite Parkway, Downtown Expressway and the Boulevard Bridge) and Pocahontas 895 (Route 895).

PREPAID ACCOUNT → **TOLLS**

E-ZPass pays tolls from a prepaid account.

$0

There is no additional cost or processing fee.

For more information visit the website at **EZPassVA.com** or call **1-877-762-7824**.

Location

Richmond E-ZPass Customer Service Center
175 Wadsworth Drive
Richmond, VA 23236

EASY as 1·2·3

HOW TO SET UP YOUR E-ZPASS ACCOUNT:

STEP 1: SIGN UP

You can open an E-ZPass account with just a $35 prepaid balance. Choose how you'd like to get started:

Apply online.

Call E-ZPass.

Go to a Customer Service Center.

Mail in an application.

Get an E-ZPass On-the-Go at a participating retailer.

STEP 2: CHOOSE

Choose to fund or replenish your E-ZPass account automatically or manually:

Automatic Replenishment
Automatic is the most convenient and popular way to manage your E-ZPass account. When a low balance level is reached, your predetermined replenishment amount transfers to your E-ZPass account from a credit card or checking account.

Manual Replenishment
Add funds to your E-ZPass account by phone, online with a credit card, with cash or check at one of the nearby E-ZPass Customer Service Centers, or with a Reload Card at participating retailers.

STEP 3: MANAGE

After you set up your account and install your transponder, there are many convenient ways to manage your account:

Sign up for email and text notifications.

Make sure your E-ZPass account balance stays positive. E-ZPass does not pay for toll facility invoices you receive in the mail–you'll have to pay them directly.

Keep your account information up-to-date with your vehicle license plates, contact details, payment methods, etc.

Contact Information for E-ZPass

Website: EZPassVA.com

Telephone: 877-762-7824 or 800-828-1120 (for TTY users)

M-F, 7 a.m. to 7 p.m. (excluding state and federal holidays)

Fax: 540-862-8849

VDOT
Virginia Department of Transportation