

FAST FACTS

E-ZPass
Hampton Roads

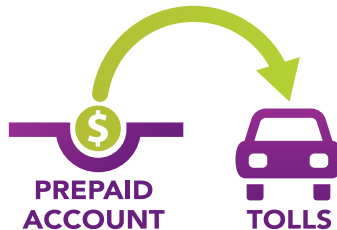
WHAT YOU NEED TO KNOW



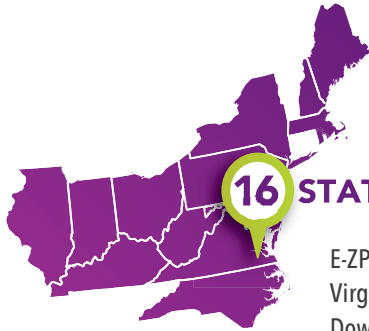
E-ZPass is a convenient choice for electronic toll payment.



Deposit \$35 in prepaid tolls into your E-ZPass account.



E-ZPass pays tolls from a prepaid account.



16 STATES

E-ZPass is accepted in 16 states including Virginia. Locally, E-ZPass can be used at the Downtown Tunnel, Midtown Tunnel, South Norfolk Jordan Bridge, Chesapeake Expressway and the Chesapeake Bay Bridge-Tunnel.



There is no additional cost or processing fee.



Save more than **\$2 per trip** by paying with E-ZPass when traveling the Downtown Tunnel, Midtown Tunnel or South Norfolk Jordan Bridge.



Use the E-ZPass transponder now. Return it if you close your account.

For more information visit the website at EZPassVA.com or call **1-877-762-7824**.



Locations

**Norfolk E-ZPass
Customer Service Center**
1701 Church Street
Norfolk, VA 23504

**Portsmouth E-ZPass
Customer Service Center**
4010 Victory Boulevard
Portsmouth, VA 23701

**Gloucester DMV
Customer Service Center**
2348 York Crossing Drive
Hayes, VA 23072

**Newport News DMV
Customer Service Center**
12730 Patrick Henry Drive
Newport News, VA 23602

**Chesapeake Bay Bridge-Tunnel
E-ZPass Customer Service Center**
32386 Lankford Highway
Cape Charles, VA 23310

EASY as 1-2-3

HOW TO SET UP YOUR E-ZPASS ACCOUNT:

STEP 1: SIGN UP

You can open an E-ZPass account with just a \$35 prepaid balance. Choose how you'd like to get started:



Apply online.



Call E-ZPass.



Go to a Customer
Service Center.



Mail in an
application.



Get an E-ZPass On-the-Go
at a participating retailer.

STEP 2: CHOOSE

Choose to fund or replenish your E-ZPass account automatically or manually:



Automatic Replenishment

Automatic is the most convenient and popular way to manage your E-ZPass account. When a low balance level is reached, your predetermined replenishment amount transfers to your E-ZPass account from a credit card or checking account.



Manual Replenishment

Add funds to your E-ZPass account by phone, online with a credit card, with cash or check at one of the nearby E-ZPass Customer Service Centers, or with a Reload Card at participating retailers.

STEP 3: MANAGE

After you set up your account and install your transponder, there are many convenient ways to manage your account:



Sign up for email and
text notifications.



Make sure your E-ZPass account balance stays positive. E-ZPass does not pay for toll facility invoices you receive in the mail—you'll have to pay them directly.



Keep your account information up-to-date with your vehicle license plates, contact details, payment methods, etc.



Contact Information for E-ZPass

Website: EZPassVA.com

Telephone: 877-762-7824 or 800-828-1120 (for TTY users)
M-F, 7 a.m. to 7 p.m. (excluding state and federal holidays)

Fax: 540-862-8849